

Goodbye.

We've been saying goodbye to some clients for more than 20 years. And they keep coming back. Why?

Offering good value is one important reason.

Negotiating for discounts and added amenities. Searching out the lowest fare. Staying alert for rate drops. When it comes to bargain hunting, we're absolute sleuths.

But we also know how to splurge. The finest hotels. Private tours. Resorts by invitation only. Strictly VIP.

Need to save? Deserve to be spoiled?

We find the value in both.

Getting to know you,
Getting to know all
ah-bout you



Personal preferences. Pet peeves. Special needs. Favorite pastimes. What makes you a happy traveler? Tell us—once—and we'll make sure things are “just so,” down to every last detail.

We team up on you



Having one good agent is not enough. We give you a team of two. If one's down the hall or out with the flu, the other is there, waiting to take your call.

Quick-change artists

Change is welcome here, even when it's last minute. Adjusting, refining, canceling, rescheduling—that's what Travel Dynamics is all about.

Business

Happy road warriors

Oxymoron? Not necessarily. Making business travel as pleasant and painless as possible is an art form. And we sketch beautiful itineraries.



Happy CFOs

Monitoring expenses. Meeting budgets. Forecasting costs. Avoiding surprises. We have the experience—and the reporting tools—to make travel a tightly controlled expense.

Crowd pleasers

It takes real talent and special skill to move large groups and keep them happy. Dozens of details demand attention. Give us your list of requirements and we'll double-check every last one.

- *Group meetings*

Site selection, meeting planning, catering, entertainment, ground transportation. Whatever the need—small group to huge crowd—we make sure the experience is hassle-free.

- *Incentive programs*

Reward customers. Build sales. Motivate employees. Incentive travel's the way to go. Count on us for results you can bank on and a one-of-a-kind experience they'll never forget.

Leisure

Happy spouses (smiling kids)

What makes for a great vacation? When everyone comes back and says “I had a great time!” Dad, mom, kids and granny. We won’t rest until we please each one on your manifest.

Great ideas

Roaming the world is our passion. Let us share that passion with you. What’s your mood? What are you hungry for? Satisfy your personal passions from our menu of great travel ideas.



Honest-to-goodness life enhancing experiences

We want you to go away and come back a different person, changed—for the better—by an extraordinary experience. An amazing, relaxing,

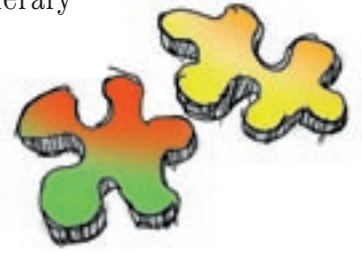


breathtaking,
spirit-shaking
experience

clinging to you like a beautiful imprint on your soul.

Making the pieces fit

Putting together the perfect itinerary is like matching the pieces of an intricate puzzle. And not only are we very, very good at it, we think solving your puzzle is fun.



Don’t go there!

Knowing where not to go and what not to do is a big part of giving great service. Flight times to avoid. Airports to skip. Seasons to steer clear of.

Travel books are helpful and the Internet is packed with facts. But that’s yesterday’s news.

We can tell you what’s happening *today*.



Firefighters

Miss your flight? Lose your travelers checks? Forget your anniversary is next week? Call us. We’ll help make things right. Saving the day is just one more way we’ll keep you coming back.

Every last detail

Don’t worry. Be happy.

TRAVEL
DYNAMICS
GROUP

Your travel agent for life

What we do best

Manage and save

- ▶ **Quality Control**
Includes lowest fare confirmation, policy adherence, continuity of itinerary
- ▶ **Lowest fares and auto rates**
Continually monitor industry to secure lowest rates
- ▶ **Lowest Corporate Hotel Rate**
Continually negotiate to secure lowest rates
- ▶ **Conference and Meeting Planning**
A complete line of services for groups from small to large
- ▶ **Incentive Programs**
Customized packages for employees, outside sales force, valued customers
- ▶ **Corporate and Personal Profiles**
Company policies, personal preferences maintained in data bank
- ▶ **Travel Policy Development**
Assistance in developing comprehensive company travel policies
- ▶ **Management Reports**
Customized reporting data and budget forecasting

Prevent travel headaches

- ▶ **Computerized On-Line Reservation System**
State-of-the-art automation
- ▶ **Tickets and Itineraries**
Attention to preferences, easy-to-read documents
- ▶ **Emergency Reservation Assistance**
24-hour assistance available any day of the week
- ▶ **Vital Document Registry**
Passport, visa, drivers license and other documents kept on file
- ▶ **International Language Service**
Toll-free interpreter service in over 147 languages and dialects
- ▶ **International Traveler Services**
 - *International travel requirements*
 - *Passport and visa information*
 - *Travel and security advisories*

The company we keep

- ASTA American Society of Travel Agencies
- CLIA Cruise Line International Association
- CCRA Computerized Corporate Rate Association
- IATAN International Airlines Travel Agent Network
- PATA Pacific Area Travel Association

Satisfy wanderlust

The finest hotels. Private tours. Custom cruises. Resorts by invitation only.

We are a proud member of Virtuoso, an exclusive network of 244 of the finest travel specialists. Our combined multi-billion dollar business makes you a valuable, desirable customer with the world's leading hotels, resorts, spas, cruise lines, tour companies, and airlines. Our Virtuoso alliance enables us to offer you complimentary upgrades, outstanding amenities, privileged access and private events all over the world.

Strictly VIP.



Profile of our “average” agent:

- Creative, detail-oriented, *passionate* about travel, love to be challenged
- Average experience: 15 years
- Professional credentials include Certified Travel Consultant (CTC)
- Fluent languages: more than one
- Knows how to help you save or help you splurge

TRAVEL DYNAMICS GROUP

Your travel agent for life

7590 Fay Avenue Suite 204

La Jolla, CA 92037

858-551-4000 phone

858-551-4025 fax

www.traveldynamicsgroup.com